



A new vision strategy for Sandwell



Sandwell Council is working with SVI (Sandwell Visually Impaired); an organisation run by visually impaired people, to develop a vision strategy for Sandwell

What we are consulting on

We need to gain and understand the views of people with a visual impairment and the wider community to shape how services will be offered to people living with sight loss in the future.

Our consultation will run from Monday 30 August to Wednesday 17 November 2010.

Please complete this questionnaire. Include your name and preferred contact details if you want to enter our prize draw for high street vouchers to the value of **£25!**

Your personal details will be treated in strictest confidence.

About you

Name:

Contact details:

.....

.....

Put a tick in the box or boxes that best describe you:

I am visually impaired					
I am visually impaired; blind					
I am visually impaired; partially sighted					
If you are any of the above, are you registered with Sandwell council?					
Yes		No		Don't know	
I am a family member or carer of a visually impaired person					
I am a friend, neighbour or workmate of a visually impaired person					
I am part of a provider organisation for visually impaired people					
I have no previous contact with a visually impaired person					

When did you last have an eye test?

Service standards and information

Please use the rating scale to score your answers to the following questions. There is also space after each one for your comments.

1. How well do you think health and social services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

2. How well do you think education, training and employment services meet the needs of visually impaired people?

Education

Very well	Quite well	Not well	Not at all

Training

Very well	Quite well	Not well	Not at all

Employment

Very well	Quite well	Not well	Not at all

What could be done differently?

3. How well do you think emotional support and counselling services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

4. How well do you think information about what support is available meets the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently? **Think about:** is there enough information? Do you like the way it is provided?

Services at home

5. How well do you think housing and repair services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

6. How well do you think the providers of gas, water, electricity and telephone services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

7. How well do you think services to support individuals to live independently meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

8. If you are visually impaired, how safe do you feel your home is?

Very safe	Quite safe	Not very safe	Not safe at all

What could be done differently?

In the Community

9. If you are visually impaired, do you think the religious or cultural beliefs of your community have an impact on the way you are treated?

All the time	Some of the time	Occasionally	Never

Space for anything else you would like to tell us about this:

10. If you are visually impaired, how safe do you feel when out in the community?

Very safe	Quite safe	Not very safe	Not safe at all

What could be done differently?

11. How well do you think transport services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

12. How well do you think pavements, streets and open spaces meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

13. How well do you think social and leisure services meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

14. How well do you think shops and public buildings meet the needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

15. How well do you think staff in shops and public buildings meet the customer care needs of visually impaired people?

Very well	Quite well	Not well	Not at all

What could be done differently?

16. What do you think are the three most important things that would improve the quality of life for a visually impaired person?

1.

2.

3.

Monitoring information

Please tell us a bit about you. Your answers will only be used for monitoring purposes.

Gender (please tick):

Male	<input type="checkbox"/>	Female	<input type="checkbox"/>
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If you are visually impaired, do you have more than one disability?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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How old are you?

Under 16	<input type="checkbox"/>
16-19	<input type="checkbox"/>
20-24	<input type="checkbox"/>
25-29	<input type="checkbox"/>
30-44	<input type="checkbox"/>
45-59	<input type="checkbox"/>
60-74	<input type="checkbox"/>
75-84	<input type="checkbox"/>
Over 85	<input type="checkbox"/>

Ethnicity:

White

British	<input type="checkbox"/>
Irish	<input type="checkbox"/>

Any other white background, please specify.....

Mixed

White and Black Caribbean	
White and Black African	
White and Asian	

Other Mixed background, please specify.....

Asian or Asian British

Indian	
Sikh	
Pakistani	
Bangladeshi	

Any other Asian background, please specify.....

Black or Black British

Caribbean	
African	

Any other Black background, please specify.....

Other Ethnic Group

Chinese	
Yemeni	

Any other Ethnic background, please specify.....

Thank you for sharing your views with us.

What will happen next?

We will review all feedback we receive, and carefully consider all views expressed to feed into the strategy document.

We will send out a summary about key findings and feedback from the consultation activities, including what actions will be taken as a result and a thank-you letter to participants where contact details are provided.

Please put your completed form into an envelope and return it to the following FREEPOST address:

The Participation Officer
Communications Team
FREEPOST RLRS-ELAU-CLJB
Adult and Community Services
Lombard Street West
West Bromwich
B70 8EB

Or email your response to:
researchsandwell@sandwell.gov.uk

‘Make a spectacle of yourself’ with SVI (Sandwell Visually Impaired) for World Sight day! Wear a spectacular pair of glasses or shades on Thursday 14 October 2010.

Send your photographs to acs_comms@sandwell.gov.uk to show us how spectacular you look!



Is there anything we've missed?

You can use this space if there is anything else you would like to tell us about services for visually impaired people in Sandwell.